Cancels Original Sheet No. 1

Local Exchange Telephone Service

Communication Lines, Inc. Schedule of

GENERAL REGULATIONS FOR EXCHANGE SERVICES

Applying to the Local Exchange Services of this Company to the Commonwealth of Kentucky

This tariff ("Tariff") contains the descriptions, regulations, and rates applicable to the provision of prepaid (T) local exchange telecommunications Services, in the exchanges served by BellSouth Telecommunications, Inc., provided by Communication Lines, Inc. ("Company"), with principal offices located at 3632 Soundview Drive, University Place, Washington 98466.

ISSUED: July 20, 2007 EFFECTIVE: July 21, 2007

ISSUED BY: Stanley Johnson, President



CHECK SHEET

Current sheets in the Tariff are as follows:

Sheet	Revision	Sheet	Revision
1	1 st Revised*	31	1 st Revised*
2	1st Revised*	31.1	Original*
3	Original	31.2	Original*
4	Original	32	1 st Revised*
5	1st Revised*	33	1st Revised*
6	Original	36	Original
7	Original	37	Original
8	1 st Revised*	38	Original
9	1 st Revised*	39	Original
10	1 st Revised*	40	Original
11	1 st Revised*	40.1	Original*
12	1 st Revised*	40.2	Original*
13	1st Revised*	40.3	Original*
14	Original	40.4	Original*
15	Original	40.5	Original*
16	Original	40.6	Original*
17	Original	40.7	Original*
18	Original	40.8	Original*
19	1 st Revised*	41	1 st Revised*
20	Original	41.1	Original*
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26	1 st Revised*		
27	1 st Revised*		
28	1 st Revised*		
29	1 st Revised*		
30	1st Revised*		

^{*}Indicates sheets included with this filing.

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2/14/2007

APPLICATION OF TARIFF

Communication Lines, Inc. ("Company") has been authorized by the Kentucky Public Service Commission ("Commission") to provide competitive local exchange Services. Service is available on a prepaid basis only and are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

This Tariff sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of prepaid (T) local exchange Services to Customers within the Company's authorized Service area. The rates and rules contained herein are subject to change pursuant to the rules and regulations of the Commission.

ISSUED: July 20, 2007 EFFECTIVE: July 21, 2007

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the Tariff sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.1 2.1.1.1(A) 2.1.1.1(A)(1) 2.1.1.1(A)(1)(a) 2.1.1.1(A)(1)(a)(i) 2.1.1.1(A)(1)(a)(i)(a)

D. Check Sheets - When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.) The Tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Commission.

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EXPLANATION OF SYMBOLS

The following are the symbols used for the purposes indicated below:

- (C) To signify changed administrative regulation.
- (D) To signify discontinued rate, administrative regulation or test.
- (I) To signify increase.
- (N) To signify new rate and/or new test.
- (R) To signify reduction.
- (T) To signify a change in text.

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2/14/2007

1.0 - TECHNICAL TERMS AND ABBREVIATIONS

The following words and terms when used in this Tariff shall have the meaning set out by this section.

Advance Payment: A payment required before the initiation of prepaid Service.

Applicant: A person who applies for telecommunications Service.

Application: A request made orally or in writing for telephone Service. See also definitions of Letter of Authorization and Third-Party Verification.

Authorized User: A person, firm or corporation that is authorized by the Company to be connected to the Service of the Customer or joint user.

Automatic Number Identification (ANI): The automatic transmission of a calling party's billing account telephone number to a local exchange Company, interexchange carrier or a third party subscriber. The primary purpose of ANI is for billing of toll calls.

Company or Name of Company: Communication Lines, Inc.

Commission: Kentucky Public Service Commission.

<u>Customer</u> or <u>Subscriber</u>: The person, firm or corporation that orders Service and is responsible for the payment of charges for that Service and for compliance with the Company's regulations related to that Service.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

Expiration of Service: The inability to make outgoing calls or to receive incoming calls as a result of failure to make prepayment for Service.

(M) Material formerly located here was moved to Sheet No. 9

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1.0 – TECHNICAL TERMS AND ABBREVIATIONS (CONT'D)

ILEC: Incumbent local exchange carrier.

<u>Letter of Authorization</u>: A document signed by the Customer authorizing the Company to provide Services under the terms, conditions and rates set forth in this Tariff.

<u>Local Calling Area:</u> The area within which a subscriber for local exchange Service may make telephone calls without incurring a long distance charge.

<u>Nonlisted Service</u>: A directory listing Service wherein a Customer is not listed in the published directory, but is listed in the directory assistance database.

Nonpublished Service: A directory listing Service wherein a Customer is not listed in the published directory or in the directory assistance database.

<u>Nonrecurring Charge</u>: The initial charge, usually assessed on a one-time basis, to initiate and establish Service and other one time fees such as, late payment and Returned Payment Charges check charges as may be set forth in this Tariff.

<u>Prepaid Local Exchange Service</u>: Local exchange service requiring payment in advance before Service is provided.

<u>Prompt Payment Discount</u>: A discount provided to Customers who renew prepaid services within fifteen days (15) days of the date of notification.

<u>Recurring Charges:</u> The 4charges to a Customer for Services, facilities and equipment, which recur monthly for the agreed upon duration of the Service.

<u>Residential Service:</u> Telephone Service provided to Customers when the actual or obvious use is for domestic purposes.

(M) Material located here was moved from Sheet No. 8*
(M) Material formerly located here was moved to Sheet No. 10

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Local Exchange Telephone Service

1.0 – TECHNICAL TERMS AND ABBREVIATIONS (CONT'D)

<u>Service(s)</u>: The local exchange telecommunications services provided by the Company pursuant to the terms, conditions, rates, and charges set forth in this Tariff.

<u>Service Connection Fee</u>: The charge for establishing Service to a Customer.

<u>Service Order</u>: See definitions of Application, Letter of Authorization and Third-Party Verification.

<u>Service Renewal Notification</u>: Monthly notification to the Customer by the Company that the Customer's prepayment for the next month's Service is due by the Service Renewal Payment Date to avoid Expiration of Service.

<u>Third Party Verification</u>: A means by which the Customer orders Service through the Company in which a qualified independent third party verifies the Customer's subscription to the Company's services over the telephone pursuant to 47 CFR 64.1120(c)(3).

(M) Material located here was moved from Sheet No. 9

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2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

- 2.1.1.1 The Company undertakes to furnish local exchange communications Service pursuant to the terms of this Tariff. Service is offered on a prepaid basis only.
- 2.1.1.2 The Services offered herein may be used for any lawful purpose. The Company's Services are not available for resale or sharing.
- 2.1.1.3 The Services the Company offers shall not be used for any unlawful purposes or for any use for which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.1.1.4 Company Services may be connected to the services or facilities of other communications carriers only when authorized by and in accordance with the terms and conditions of any Tariffs or tariffs of such other communications carriers.
- 2.1.1.5 The Services of the Company are furnished for the transmission of voice communications. Service is available twenty-four hours a day, seven days a week.

2.2 Shortage of Equipment or Facilities

The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all facilities necessary to provide the Service. Services will be provided using resale of the services of the ILEC.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

2.3 Selection of Transmission

The Company selects and/or arranges for the channels and/or service components and underlying network facilities used to provide Service. The Company may modify or change the channels, service components and underlying Company facilities or the underlying carrier at any time subject to Part 68 of the FCC's Rules and Regulations and this Tariff.

2.4 Notification of Service-Affecting Activities

The Company will provide the Customer with reasonable notification of Service-affecting activities that may occur during the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' Services. No specific advance notification period is applicable to all Service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. Notification to the Customer may not be possible with some emergency or unplanned Service-affecting conditions, such as an outage resulting from cable damage.

- 2.5 Provision of Equipment and Facilities
- 2.5.1 The Company shall make a reasonable effort to provide Service to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff.
- 2.6 Terms and Conditions

2.6.1 Service is provided on a prepaid basis for a minimum period of one calendar month, based on the anniversary date of the Customer's date of Service activation. Service is available 24 hours per day.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.6 Terms and Conditions (Cont'd)
- 2.6.2 This Tariff shall be interpreted and governed by the laws of the Commonwealth of Kentucky and the Rules issued by the Commission.
- 2.6.3 Customers may be required to execute Letters of Authorization or other documents indicating consent to Company providing Services to Customer, which may describe the Services to be provided and terms under which Services are to be provided, including rates and charges. Customers also may be required to participate in Third Party Verification to confirm the Customer's subscription to the Company's Services.
- 2.7 Liability
- 2.7.1 The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these Services or arising out of the failure to furnish the Service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this Tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.7.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control; including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including Commonwealth and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, Commonwealth, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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2.0 – RULES AND REGULATIONS (CONT'D)

- 2.7 Liability (cont'd)
- 2.7.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the Services the Company offers.
- 2.7.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.7.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 2.7.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of Services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

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2.0 – RULES AND REGULATIONS (CONT'D)

- 2.7 Liability (cont'd)
- 2.7.7 The Company is not liable for any claims for loss or damages involving:
 - 2.7.7.1 Breach in the privacy or security of communications transmitted over the Company's facilities;
 - 2.7.7.2 Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
 - 2.7.7.3 Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
 - 2.7.7.4 Any act or omission in connection with the provision of 911, E911 or similar Services; or
 - 2.7.7.5 Any non-completion of calls due to network busy conditions.
- 2.7.8 The Company shall be indemnified, defended, held harmless by the Customer against any claim, loss, or damage arising from Customer's use of Services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

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2.0 – RULES AND REGULATIONS (CONT'D)

- 2.7 Liability (cont'd)
- 2.7.8 cont'd
 - 2.7.8.1 The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or Service provided by the Company.
 - 2.7.8.2 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted, by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the Service.

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2.0 – RULES AND REGULATIONS (CONT'D)

- 2.7 Liability (cont'd)
- 2.7.8 cont'd
 - 2.7.8.3 The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for Service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or non pre-emptability as may be provided by the other entities.
 - Any claim of whatever nature against the Company shall be deemed 2.7.8.4 conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.7.9 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.
- 2.7.10 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific Services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one (1) year after the Service is rendered.
- 2.7.11 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2.0 – RULES AND REGULATIONS (CONT'D)

- 2.7 Liability (cont'd)
- 2.7.12 With respect to Emergency Number 911 Service:
 - 2.7.12.1 This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of Service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this Service.
 - 2.7.12.2 Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 Service features and the equipment associated therewith, or by any Services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
 - 2.7.12.3 When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 Service upon request of such governmental authority. By subscribing to Service under this Tariff, the Customer acknowledges and agrees with the release of information as described above.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.7 Liability (Cont'd)
- 2.7.13 Directory Errors

No liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

- 2.8 Obligations of the Customer
- 2.8.1 General

The Customer is responsible for making proper application for Service; placing any necessary order, complying with Tariff regulations; payment of charges for Services provided. Specific Customer responsibilities include, but are not limited to the following:

- 2.8.1.1 the prepayment (T) of all applicable charges pursuant to this Tariff;
- 2.8.1.2 payment for (T) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- 2.8.1.3 providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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2.0 – RULES AND REGULATIONS (CONT'D)

- 2.8 Obligations of the Customer (cont'd)
- 2.8.1 General (cont'd)
 - 2.8.1.4 obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.8.1.3. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for Service;
 - 2.8.1.5 providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
 - 2.8.1.6 complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.8.1.4; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of Service as stated herein, removing the facilities or equipment of the Company;

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2.0 - RULES AND REGULATIONS (CONT'D)

- 2.8 Obligations of the Consumer (cont'd)
- 2.8.1 General (cont'd)
 - 2.8.1.7 not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
 - 2.8.1.8 making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which Service is interrupted for such purposes.

2.9 Prohibited Uses

The Customer shall not use or allow the use of the Company's facilities or equipment installed at the Customer's premises for any purpose other than that for which the Company provides it, without the prior written consent of the Company.

2.9.1 Abuse

The abuse of Company Services is prohibited. Abuse includes, but is not limited to, the following activities:

- 2.9.1.1 using Service to make calls that might reasonably be expected to frighten, torment, or harass another; or
- 2.9.1.2 using Service in such a way that it interferes unreasonably with the use of Company Services by others.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.9 Prohibited Uses (Cont'd)
- 2.9.2 Fraudulent Use

The fraudulent use or the intended or attempted fraudulent use of Service is prohibited and can result in the discontinuance of Services as set out by this Tariff. Fraudulent use consists of using or attempting to use Service with the intent to avoid the payment, either in whole or in part, of the price listed charges for the Service including but not limited to:

- 2.9.2.1 rearranging, tampering with, or making connections not authorized by this Tariff to any network components used to furnish Service; or
- 2.9.2.2 using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices, or electronic devices.
- 2.10 Payments (T)
- 2.10.1 Bill Content and Format
 - 2.10.1.1 Bill content and format will comply with all of the applicable provisions of the Commission's rules.
 - 2.10.1.2 Once the Customer's Service has been activated, the Company will issue monthly Service Renewal Notifications informing the Customer of the date by which prepayment must be received by the Company for the Customer to 1) obtain the Prompt Payment Discount or 2) avoid Expiration of Service. If payment is received within fifteen (15) days of the date of the Service Renewal Notification, the Customer will receive a \$10.00 Prompt Payment Discount off of the monthly Recurring Charges. If payment is not received by the Company on or before the Service Renewal Payment Date, the Customer's Service will Expire automatically.

(M) Material formerly located here was moved to Sheet No. 23

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.10 Payments (Cont'd)
- 2.10.2 Customer Obligations (T)

2.10.2.1 The Customer shall prepay outstanding charges in full prior to the Service Renewal Payment Date or Service automatically will Expire. Customers who make payment within fifteen (15) days of receipt of the Service Renewal Notification will obtain a \$10.00 Prompt Payment Discount off of the monthly Service charge.

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- Service Renewal Notifications will be issued on or after the date the 2.10.2.2 Customer's Prepaid Local Exchange Service is activated. The Service Renewal Payment Date is based on the date the Customer's Service was activated.
- Prepayment may be made in cash (U.S. funds), check or money order (U.S. 2.10.2.3 funds), debit or credit card, or via Moneygram.
- 2.10.2.4 (T) Payments should be mailed to the Company's business office, located at 3800A Bridgeport, #158, University Place, Washington 98466. inquiries should be directed to the Company's customer services department at 888-411-6615.
- 2.10.2.5 (T)If a Customer's payment is denied by a bank or other financial institution for non-sufficient funds (NSF), the Customer will be assessed the Returned Payment Charge (T) set forth in Section 4 of this Tariff.

(M) Material located here was moved from Sheet No. 22

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2.0 - RULES AND REGULATIONS (CONT'D)

- 2.10 Payments (cont'd)
- 2.10.3 Disputed Bills
 - 2.10.3.1 Pursuant to 807 KAR 5:006 §9, whenever the Customer advises the Company that any part of the bill or Service is in dispute, by telephone or in writing, the Company will make a prompt and complete investigation and advise the complainant of its findings. The Company will keep a record of all written complaints concerning its Service. This record shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition of the complaint. Records shall be maintained for two (2) years from the date of resolution of the complaint. If a written complaint is not resolved, the Company will provide written notice to the complainant of his right to file a complaint with the Commission, and shall provide him with the address and telephone number of the Company will provide oral notice to the complainant of his right to file a complaint with the Commission. The address and telephone number of the Commission is:

Kentucky Public Service Commission P.O. Box 615 211 Sower Blvd. Frankfort, Kentucky 40602-0615 800-772-4636

2.10.3.2 Pursuant to 807 KAR § 11, the Company will consider Customer accounts to be current while the dispute is current as long as the Customer continues to make payments on the undisputed portion of the bill, and any subsequent bills.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.10 Payments (Cont'd)
- 2. 10. 4 Reserved for Future Use(T)

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2.11 Taxes, Charges and Fees

(C)

The Company may adjust its rates and charge or impose additional rates and charges on its Customers in order to recover federal and state taxes, fees and surcharges applicable to telecommunications Services in the Commonwealth of Kentucky.

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- 2.12 Deposits
- 2.12.1 The Company does not collect deposits for local Service.
- 2.13 Advance Payments
- 2.13.1 The Company collects advance payments for Prepaid Local Exchange Service.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.14 Refusal, Termination and Expiration of Service (T)
- 2.14.1 Notice of Refusal or Termination of Service and Service Expiration (T)
 - 2.14.1.1 Service may be refused or terminated on ten (10) days' written notice for the following reasons:
 - (A) The Customer's failure to comply with applicable Tariffed rules or Commission administrative regulations pertaining to that Service. However, the Company will first make a reasonable effort to obtain Customer compliance before refusing or terminating Service.
 - (B) The Customer's refusal or neglect in providing reasonable access to the premises for installation, operation, meter reading, maintenance or removal of Company property. Such action shall be taken only when corrective action negotiated between the Company and Customer has failed to resolve the situation.
 - (C) The Customer's noncompliance with state, municipal or other codes, rules and administrative regulations applying to such Service.

2.14.1.2 Service Expiration

Prepayment must be made for Service, by the Service Renewal Payment Date, or Service automatically will Expire. The Service Renewal Notification will be issued by the Company on or about the date the Customer's Service has been activated. Payment for the next month's Service will be due and payable by the monthly anniversary date of the Customer's Service activation.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.14 Refusal, Termination and Expiration of Service (T) (Cont'd)
- 2.14.2 Permissible Refusals and Service Disconnections without Notice

Pursuant to 807 KAR 5:006 §14(1)(b),(d),(e),(g), the Company may refuse Service or disconnect Service, without notice, for the following reasons:

- 2.14.2.1 Customer indebtedness to the Company for Tariffed Services. The Company may refuse to provide Service until the Customer has paid this debt.
- 2.14.2.2 Theft of Service. Within twenty-four (24) hours after such termination, the Company will send written notification to the Customer of the reasons for termination or refusal of Service upon which the Company relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission. The Company will not restore or provide Service until the Customer has complied with all Tariffed Company rules and laws and administrative regulations of the Commission.
- 2.14.2.3 For dangerous conditions. The Company may refuse or terminate Service without advance notice if a dangerous condition relating to the Company's Service, which could subject any person to imminent harm or result in substantial damage to the property of the Company, or others, is found to exist on the Customer's premises. The Company will notify the Customer immediately in writing and, if possible, orally of the reasons for the termination or refusal. Such notice will be recorded by the Company and will include the corrective action to be taken by the Customer or Company before Service can be restored or provided
- 2.14.2.4 When ordered to refuse or discontinue Service to a Customer immediately by a governmental official.

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.14 Refusal, Termination and Expiration of Service (T) (Cont'd)
- 2.14.3 Reserved for Future Use (T)

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2.0 – <u>RULES AND REGULATIONS</u> (CONT'D)

- 2.15 Reconnection of Service
- 2.15.1 If prepayment for Prepaid Local Exchange Service is not received by the Service Renewal Payment Date, Prepaid Local Exchange Service automatically expires. Customers whose Service has Expired are treated as new Customers.

2.16 Assignment

The Company may, without obtaining any further consent from the Customer, assign any of its rights, privileges or obligations under this Tariff to any subsidiary, parent, or affiliate of the Company; pursuant to any sale or transfer of substantially all the business of the Company; or pursuant to any financing, merger or reorganization of the Company.

2.17 Promotions

2.17.1 The Company may promote the use of a local Service by offering a waiver of part or all of the recurring or non-recurring charge, a redemption coupon, or a premium with the purchase of Service. The promotion may be aimed at certain Customers or to certain geographical locations.

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3.0 - LOCAL EXCHANGE SERVICES

3.1 General

Local Exchange Service provides the Customer with connection to the public switched telecommunications network. In addition, Local Exchange Service provides the Customer with a unique telephone number address on the public switched telecommunications network. Each Local Exchange Service enables the Customer to:

- 3.1.1 Connect with an ILEC's switching network to place or receive calls from other stations on the public switched telecommunications network in the local calling area;
- 3.1.2 Receive calls from any calling station or telephone number, except for reverse billed toll calls
- 3.1.3 Access other Services offered by the Company as set forth in this Tariff;
- 3.1.4 Access the Company for Service related assistance;
- 3.1.5 Access operator services provided by other carriers;
- 3.1.6 Access emergency Services by dialing 0- or 9-1-1; and
- 3.1.7 Access services provided by other common carriers.
- 3.2 Reserved for Future Use (T)

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.3 Service Area

Services are provided throughout the Commonwealth in the same service areas of ILEC's with whom Company has Resale and/or Interconnection Agreements in effect. Services are provided subject to technical availability and compatibility with Customer facilities. Services, rates, and contract conditions may not be available in all areas. Company initially will provide Service in BellSouth Telecommunications, Inc. d/b/a AT&T Kentucky's ("AT&T) service area. (T)

3.4 Exchanges and Local Calling Areas

The Company concurs in AT&T's exchange areas listed in AT&T's Kentucky General Subscriber Services Tariff. Local Calling areas for Customers whose premises are located in AT&T's exchanges will be the same as AT&T's local calling areas.

(M) Material formerly located here was moved to Sheets 31.1 and 32

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions

3.5.1 Basic Local Service - Generally

Basic local Service consists of a standard residence line providing a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard residence lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

3.5.2 Prepaid Basic Local Exchange Service

3.5.2.1 Prepaid Local Exchange Service is provided to Customers for inbound and outbound calling within the Customer's local exchange calling area. Service is offered on a prepaid basis only. Service is provided on a calendar month-to-month basis based on the anniversary date of the Customer's service activation. Monthly charges must be paid by the Service Renewal Payment Date for Service to continue without expiration. For example, a Customer whose Prepaid Local Exchange Service is activated on the 8th of the month will have Service through the 7th of the following month ("Service Renewal Payment Date"). Service for accounts not paid by close of business on the Service Renewal Payment Date will expire on the 8th. There are no refunds for partial month service. Customers whose Service has expired will be treated as new Customers.

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3.0 - <u>LOCAL EXCHANGE SERVICES</u> (CONT'D)

- 3.5 Service Descriptions (Cont'd)
- 3.5.2 Prepaid Basic Local Exchange Service (Cont'd)
 - 3.5.2.2 Application of Rates and Charges

Company provides residential local exchange service on a prepaid basis only. Rates and charges applicable to service include Recurring and Nonrecurring charges. Monthly Recurring charges over the first twelve (12) consecutive months of Service include charges for Prepaid Local Exchange Service and a connection or conversion fee prorated over the first twelve (12) months of Service. Monthly Recurring Charges for the second year of service include charges for Prepaid Local Exchange Service. Nonrecurring charges include, but may not be limited to the returned payment charge and service change charge. Usage charges may include directory assistance, operator services and other peruse services.

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

3.5.3 (T) Emergency Services (911/Enhanced 911)

Emergency Service (911/Enhanced 911) allows Customers to reach appropriate emergency agencies including police, fire and ambulance services. Emergency Service (911/E911 Service) is an arrangement of ILEC central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

3.5.4(T) Telecommunications Relay Service

Telecommunications Relay Service enables deaf, hard-of-hearing or speech impaired persons who use a Text Telephone ("TT") or similar device, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. To access TRS, the Customer may either dial the applicable telephone number directly or dial the number 711, where available.

3.5.5 Reserved for Future Use (T)

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(D)

- 3.5.5 Reserved for Future Use (T)
- 3.5.6 (T) Call Blocking Service
 - 3.5.6.1 (T) Description

Call Blocking Service enables a Customer to secure central office blocking of 1+, 101XXXX 1+, 976, 900, and screening information to prevent operator assisted calls from being billed to the Subscriber's line. Information digits are also passed to long distance providers, other than the Company, to identify the line as requiring special operator handling.

3.5.6.2 (T) Subscribing to this Service does not relieve the Subscriber of responsibility for calls which originate from his number. Failure of other long distance providers to act on the information digits passed to them could result in charges being placed on the Subscriber's number.

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

- 3.5 Service Descriptions (Cont'd)
- 3.5.6 (T) Call Blocking Service (Cont'd)
 - 3.5.6.3 (T) Call Blocking Service will be established only where operator identification is provided through the use of automated equipment arranged to furnish this Service.
 - 3.5.6.4 (T) Terms and Conditions
 - A. This Service is offered to individual line residence Customers.
 - B. Provision of Call Blocking Service does not alleviate Customer responsibility for completed toll calls.
 - C. Call Blocking Service is offered subject to the availability of suitable facilities.
 - D. Customers subscribing to Call Blocking Service are subject to a recurring monthly charge as provided in Section four (4) of this Tariff.
 - E. Call Blocking Service will be provided at no charge to Lifeline and Link-Up Customers.

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

- 3.5 Service Descriptions (Cont'd)
- 3.5.7 (T) Local Operator Assisted Calling
 - 3.5.7.1 (T) General
 - A. Local Operator Assisted Calling Service allows Customers to dial the "O" operator for assistance in making a call.
 - B. The appropriate Service charge, as specified below, will be applicable only if the call is completed within the local Service area.
 - C. The person originating the call must give the "0" operator the telephone number of the party to be reached. If the caller dials the operator and does not know the telephone number, the "0" operator will have the caller connected to Local Directory Assistance Service. The Directory Assistance "0" operator surcharge, as specified below, will be applied for the operator handling such a call.

3.5.7.2 (T) Application Of Charges

- A. The appropriate Service charge, as specified below, will be applied to each completed call except
 - 1. for calls to the Company for official telephone business,
 - 2. for emergency calls to agency type telephone numbers, such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations, and to any emergency medical number, and
 - 3. for exempted calls.

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

- 3.5 Service Descriptions (Cont'd)
- 3.5.7 Local Operator Assisted Calling (Cont'd) (T)
 - 3.5.7.2 (T) Application of Charges (Cont'd)
 - B. A Person-to-Person or a Station-to-Station local operator-assisted call may be billed to the originating main station line, third number or collect.
 - C. A Service charge, as specified below, will be applied for each completed local call

3.5.7.3 (T) Rates And Charges – See Section 4 of this Tariff

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

- 3.5 Service Descriptions (Cont'd)
- 3.5.8 (T) Local Verification/Interruption Service

3.5.8.1 (T) General

- A. Local Verification Service provides operator assistance in determining if a called line is in use.
- B. Local Interruption Service provides for operator interruption of a conversation in progress on a called line.
- C. The customer may request Local Verification/Interruption Service for a charge, where facilities are available, by calling the "O" operator.

3.5.8.2 (T) Application Of Charges

- A. The charges specified below will apply to all requests except:
 - 1. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel; and
 - 2. Emergency requests in which the caller identifies that the request is to one of the following:
 - a. An official public emergency agency,
 - b. An emergency medical number or
 - c. A privately endowed and operated suicide, drug, alcohol or runaway crisis reporting center.

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3.0 - <u>LOCAL EXCHANGE SERVICES</u> (CONT'D)

- 3.5 Service Descriptions (Cont'd)
- 3.5.8 (T) Local Verification/Interruption Service (Cont'd)
 - 3.5.8.2 (T) Application Of Charges (Cont'd)
 - B. The interruption charge is for both the Verification and the Interruption Services and will be applied whether or not the called party agrees to release the line and accept the call.
 - C. The charges for Local Verification/Interruption Service are in addition to any applicable message rates.

3.5.8.3 (T) Rates And Charges – See Section 4 of this Tariff.

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

3.5.9 (T) White Pages Directory Listing Service

The Company will ensure that each of its Customers is annually provided, free of charge, a single comprehensive printed directory, which contains, at a minimum, all of the telephone numbers, with the exception of non-published and non-listed telephone numbers, within the Company's local calling area.

3.5.9.1 (T) <u>Primary Listing</u>

A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. A primary White Pages Directory Listing is provided in connection with local exchange Service at no additional charge.

3.5.9.2 (T) <u>Non-published Listings</u>

Listings that are not printed in the White Pages Directory are referred to as Non-published Listings. These types of listings are not available from Directory Assistance and are omitted or deleted form Directory Assistance records. Non-published Listing Service will be furnished, at the Customer's request, subject to the provisions of and charges in this Tariff.

3.5.10(T) Basic Local Directory Assistance

A Customer may obtain Basic Local Directory Assistance to determine local telephone numbers by calling the Directory Assistance operator services of the Company's underlying carrier, BellSouth. A per call charge will be applied as set forth in Section 4 of this Tariff.

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

3.5.11 (T) Assisted Services

3.5.11.1 (T)Telecommunications Relay Service and Telecommunications Access Program

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone ("TT") or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls by either dialing the appropriate telephone number directly or by dialing the number 711, where available.

Effective July 1, 2006, the Telecommunications Relay Service (TRS) surcharge is \$0.07 per access line per month and the Telecommunications Access Program surcharge is \$0.02 per access line per month.

3.5.11.2 (T) Lifeline

Effective January 1, 2001, Kentucky Lifeline Charge is \$0.08 per access line per month.

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service

3.5.12.1 Link-Up Service Program

A. General

The Link-Up Service Program ("Link-Up Program") is a federally sponsored assistance program under 47 C.F.R. § 54 and is designed to make telephone service accessible to qualifying low-income residential households who are currently not on the public switched network. Through the Link-Up Program, the service connection charge for the initial installation of the main access line will be discounted to the applicant at a rate of 50 percent, not to exceed \$30. The remaining portion of the service connection charge, up to \$200, may be installment billed, interest-free, over a period of one year.

In addition, residents of Tribal Lands may qualify for an additional reduction of up to \$70 to cover 100% of the charges between \$60 - \$130 charges to connect the Customer to the network, including facilities based line extension or construction charges needed to initiate service.

(N)

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service (Cont'd)

3.5.12.1 Link-Up Service Program (Cont'd)

B. Eligibility Requirements

To be eligible for assistance, an applicant must meet the following requirements:

- 1. This discount applies on a single line at the principal place of residence for the applicant.
- 2. Applicant can receive the benefit of the Link-Up Program a second or subsequent time only for a principal place of residence with an address different from the residence address at which Link-Up assistance was previously provided.
- 3. Applicant signs document certifying under penalty of perjury that the consumer has income at or below 135 percent (135%) of the Federal Poverty Guidelines or receives benefits from at least one of the following programs:

Temporary Assistance for Needy Families (TANF)
Supplemental Security Income (SSI)
Food Stamps
Medicaid
Federal Public Housing Assistance (Section 8)
Low Income Home Energy Assistance Program (LIHEAP)
National School Lunch Program's Free Lunch Program

(N)

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COMMISSION OF KENTUCKY

3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service (Cont'd)

3.5.12.1 Link-Up Service Program (Cont'd)

- B. Eligibility Requirements (Cont'd)
 - 4. Individuals who do not qualify under any of the above but live on or near a federally recognized reservation may qualify if the applicant signs a document certifying under penalty of perjury that the applicant receives benefits from at least one of the following programs:

Bureau of Indian Affairs General Assistance Tribally Administered Temporary Assistance for Needy Families Head Start (only for those meeting its income qualifying standard) National School Lunch Program's free lunch program

5. Applicant agrees to notify the Company if that Customer ceases to participate in any of the above listed federal assistance programs.

C. Collection Standards

Once Service has been established for a Link-Up applicant, he or she will be expected to adhere to the same bill payment policies expected of any other customer.

(N)

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service (Cont'd)

3.5.12.2 Lifeline Assistance Program

The Lifeline Assistance Program ("Lifeline"), established by the Federal Communications Commission under 47 C.F.R. § 54, is a means of maintaining and preserving universal service by providing a reduction in the recurring price of basic local residential exchange access service to qualifying low-income residential Customers.

A. General

- 1. Lifeline is a program that includes a federally-funded waiver of the Customer line charge (SLC) and a reduction of local service charges. The maximum rate changes depending on the SLC in effect. Eligible applicants living on or near federally recognized Tribal Lands/reservations will receive an additional credit of up to \$25.00 (Tier Four) sufficient to reduce the monthly rate for local service to no less than \$1.00 inclusive of this Customer line charge.
- 2. Federal Universal Service Fund End User Charge will not be billed to Lifeline customers.

(N)

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3.0 - LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service (Cont'd)

3.5.12.2 Lifeline Assistance Program (Cont'd)

A. General (Cont'd)

- 3. Local service for Lifeline Customers may not be disconnected for non-payment of toll charges.
 - (a) Toll Restriction Service will be provided to Lifeline Customers at no charge.
 - (b) Lifeline Customers are not required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.
 - (c) Lifeline Customers are not required to pay a service deposit in order to initiate service if the Customer voluntarily elects to receive Toll Restriction Service.
- 4. Partial payments from Lifeline Customers will be applied first to local service charges and then to toll charges.
- 5. Lifeline Customers will not be denied re-establishment of service on the basis that the Customer was previously disconnected for non-payment of toll charges.

(N)

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3.0 - <u>LOCAL EXCHANGE SERVICES</u> (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service (Cont'd)

3.5.12.2 Lifeline Assistance Program (Cont'd)

B. Eligibility Requirements

- 1. Lifeline will be provided for one (1) telephone line per household, at the Customer's principal place of residence, to those individuals who meet the eligibility requirements.
- 2. The applicant has income at or below 135 percent (135%) of the Federal Poverty Guidelines or participates in one of the following programs:

Temporary Assistance for Needy Families (TANF)
Supplemental Security Income (SSI)
Food Stamps
Medicaid
Federal Public Housing Assistance (Section 8)
Low Income Home Energy Assistance Program (LIHEAP)
National School Lunch Program's Free Lunch Program

3. Individuals who do not qualify under any of the above but live on or near a federally recognized reservation may qualify if the applicant receives benefits from at least one of the following programs:

Bureau of Indian Affairs General Assistance Tribally Administered Temporary Assistance for Needy Families Head Start (only for those meeting its income qualifying standard) National School Lunch Program's free lunch program.

(N)

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LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service (Cont'd)

3.5.12.2 Lifeline Assistance Program (Cont'd)

B. Eligibility Requirements (Cont'd)

- d. The applicant signs a document certifying under penalty of perjury that the applicant receives benefits from one of the programs listed and identifying the program or programs from which that consumer receives benefits.
- e. The applicant signs a document agreeing to notify the Company if that consumer ceases to participate in the program or programs. When the Company is notified by the Customer that the Customer no longer participates in one of the above programs, the federal credits to that Customer's monthly charges shall cease beginning with the start of the billing cycle beginning in the month after the month in which notification is received.

C. Collection Standards

Once Service has been established for a Link-Up applicant, he or she will be expected to adhere to the same bill payment policies expected of any other customer.

(N)

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OF KENTUCKY

LOCAL EXCHANGE SERVICES (CONT'D)

3.5 Service Descriptions (Cont'd)

(N)

3.5.12 Lifeline and Link-Up Service (Cont'd)

3.5.12.2 Lifeline Assistance Program (Cont'd)

D. Eligibility Revocation

If the Company discovers that conditions exist that disqualify the recipient of Lifeline assistance, the support will be discontinued. The Customer will be billed retroactively to whichever is the most recent of the dates Lifeline assistance commenced or the recipient no longer qualified for the service, not to exceed 12 months.

E. Lifeline Assistance Credits

a. Tier 2 credit \$1.75 - discount off basic monthly service
b. Tier 3 credit \$1.75 - discount off basic monthly service
c. Company Credit \$7.49 - discount off basic monthly service

TOTAL CREDIT \$10.99

In addition, the Subscriber Line Charge equivalent to and currently tariffed by the ILEC will be waived for Lifeline eligible customers. The SCL is subject to change by the ILEC.

(N)

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PUBLIC SERVICE COMMISSION OF KENTUCKY

4.0 - RATES AND CHARGES

4.1 Prepaid Local Exchange Service

1. Retail (Non-Lifeline) Service

Monthly Rate 1st Year Monthly Rate 2nd Year

Prepaid Basic Local Exchange Service Monthly, Without Prompt Payment

Discount \$64.99 \$49.99

Prepaid Basic Local Exchange Service Monthly, With Prompt Payment

Discount \$54.99 \$39.99

Monthly Rate 1st Year includes monthly local exchange service charges, connection/conversion fee of \$180.00 prorated over the first 12 consecutive months of Service (\$15.00 per month). Monthly Rate 2nd Year includes monthly local exchange service charges.

2. Lifeline Telephone Service

Prepaid Basic Local Exchange Service Monthly, Without Prompt Payment

Discount \$49.00 \$39.00

Prepaid Basic Local Exchange Service Monthly, With Prompt Payment

Discount \$39.00 \$29.00

Monthly Rate 1st Year includes monthly local exchange service charges, connection/conversion fee of \$120.00 (after Link-Up discount) or \$150.00 (if Customer is not Link-Up eligible) prorated over the first 12 consecutive months of Service (\$10.00/\$12.50 per month). Monthly Rate 2nd Year includes monthly local exchange service charges.

(M) Material formerly located here was moved to Sheet No. 41.1

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Communication Lines, Inc. 3800A Bridgeport #158 University Place, WA 98466 Telephone: (253) 830-6890 RECEIVED

7/19/2007

PUBLIC SERVICE COMMISSION OF KENTUCKY

(C)

(C)

	4.0 - <u>RATES AND CHA</u>	ARGES		2.6
4.2	Reserved for Future Use (T)			(M)
		<u>Monthly</u>	Nonrecurring	(D) (T)
4.3	Nonpublished Service, Monthly	\$ 5.00		
4.4	Reserved for Future Use (T)			(D)
4.5 (T	') Miscellaneous Charges			(D)
	Change Telephone Number Service at New Address		\$ 30.00 \$ 30.00	
	Returned Payment Charge Call Blocking Service Activation Call Blocking Service Service Change Charge	\$ 10.00	\$ 25.00 \$ 18.00 \$ 30.00	(D)
4.6 (T	') Directory Assistance, Per Call		\$ 2.00	
(D)				
				(M)

(M) Material located here was moved from Sheet No. 41

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4.0 - RATES AND CHARGES (CONT'D)

4.7 (T) Local Operator Assisted Calling Services

In addition to the rates set forth below, all applicable per minute calling charges billed to the Company by another carrier will be billed to the Customer.

Type of Charge	Description	Nonrecurring
		Charge
Billing Surcharge	Person to Person operator assisted calls,	\$ 2.00
	each	
Operator Dialed Surcharge	Station to Station operator assisted or	\$ 3.50
(in addition to the Billing Surcharge)	person-to person operator assisted calls	
	where operator dials the terminating	
	number, each	
Partially Automated Surcharge (in	Station to Station operator assisted calls	\$ 2.00
addition to the Billing Surcharge)	where the Customer dials the terminating	
	number and elects to have the operator	
	handle the billing, each	
Zero Minus Charge (applies when	Provision of Area Code, Place Name,	\$ 2.25
Customer dials zero and no other	Ring Back, Operator Dialing of 800,888,	
digits from a local exchange wireline	877, 866, and 855 numbers on the caller's	
and requests and receives Service as	behalf, each request (one request per call)	
described)		
Local Directory Assistance Operator	Where the Customer dials the operator	\$ 2.35
Surcharge (in addition to Directory	and does not know the number, the	
Assistance Charge set forth in this	operator will connect the caller to	
Tariff)	Directory Assistance	

4.8 (T) Local Verification/Interrupt Services

Non-recurring Charge

Verification charge, each \$10.45 Verification and Interruption charge, each \$16.90

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4.0 - RATES AND CHARGES (CONT'D)

4.9 (T) Surcharges

Non-recurring Charge

4.9.1 (T) Telecommunications Relay Service Surcharge (TRS)
Per Access Line Per Month
\$.07

4.9.2 (T) Telecommunications Access Program
Per Access Line Per Month
\$.02

4.9.3 (T) Kentucky Lifeline Support Surcharge
Per Access Line Per Month
\$.08

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SAMPLE BILL

Communication Lines, Inc.

3800A Bridgeport, #158

University Place, Washington 98466

Telephone: (888) 411-6615 Fax: (253) 584-7766

> PUBLIC SERVICE COMMISSION OF KENTUCKY

www.communicationslines.com

		www.communicati	onslines.com		
[Account Number] Name					
Address City, Kentucky Zip					
Service ID No.		Total due if received by [15 day	s after mailing		
Payment Due by [15 d	ays after mailing]	Total due if received after due date			
Service	Price	Service Period	Total		
Connection Fee		3/1/2007-3/31/2007			
Local Phone Service		3/1/2007-3/31/2007			
		Monthly Service Cha	rges \$		
	Sales Tax \$				
	arge \$				
		Federal Excise Tax (3.	· ·		
		Telecommunications Relay Set (\$0.07 per access line)	,		
	Telecommunications Access Program \$				
		Kentucky Lifeline Support Charge \$ (\$0.08 per access line – not charged to Lifeline			
	Customers)				
	Total Monthly Service Cha	•			
		Previous Bal	ance \$		
	Payments Received (Thank you) \$				
		Balance	Due \$		
	DETACH AND	MAIL WITH PAYMENT			
Service ID No.	Service ID No Payment Due by [15 days after mailing]				
Phone Number Total due if received by [15 days after mailing					
Payment Due by [15 d	ays after mailing]	Total due if received after due			
[Bill Date]			RECEIVE		
	ou for your business!	2/14/2007			
Phone: (888) 411-6615					